

MBWD

Mill Bay Water District

875 Deloume Road
Box 58
Mill Bay, BC, V0R 2P0
Office Hours: 8:00 am to 4:00 pm (Monday through Friday)
Open to Public : Mon, Wed, Fri 12:00 – 4:00 pm

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NEWSLETTER – August 2023

2023 WATER USE RESTRICTIONS

Stage 3 water restrictions are now in effect as the Province of BC has moved Vancouver Island to Drought level 5. Moving to Stage 4 water restrictions is possible in the coming weeks should drought conditions continue. Please refer to MBWD website or our new Facebook page to see the 2023 Water Use Restrictions Table. Water is a precious resource which needs to be used carefully to ensure it will be around for future generations.

STAFF NEWS

Paul Carver, our District Manager, has now returned from time off following major surgery at Vancouver General Hospital. We would like to thank Stacey Glover, RaeAnn Reitor and Lesley Richard for stepping up to fill in during Mr. Carver's absence.

MBWD is currently recruiting for a full time Water Operator. Please contact our office during normal business hours to find out more about this exciting employment opportunity.

NEW WEBSITE

MBWD will be unveiling its new website in the coming weeks. Our new website will be much more interactive and user friendly making the whole experience so much better for our customers.

MAKING PAYMENTS

Please ensure when making online banking payments to your **Parcel Tax** invoice that the 'payee' is Mill Bay Waterworks District. The **Roll Number** on your invoice (starts with 765) is the account number. When paying your **Water Tolls** invoice, your account number can be found on the top right corner of your invoice, you may also use the 'personal banking number' found on the left side of your invoice halfway down the page. Please call the office if you have any questions.

METER BOXES

Thank you to our customers who have kept their meter boxes clear and easy to access for both meter readings and repairs. We kindly ask that you continue to check that the box is accessible; staff must be able to access it quickly in the event of an emergency. If you are not sure where your meter box is located, please call the office so we may assist you.

FIND US ON FACEBOOK

MBWD has a new Facebook page! Here you will be able to quickly find current water restriction information and important updates. Follow us by searching Mill Bay Waterworks District.