

# MBWD

## Mill Bay Water District

875 Deloume Road  
Box 58  
Mill Bay, BC, V0R 2P0  
Office Hours: 8:00 am to 4:00 pm (Monday through Friday)  
Open to Public : Mon, Wed, Fri 12:00 – 4:00 pm

Website: [www.millbaywaterworks.ca](http://www.millbaywaterworks.ca)  
General Email: [mbwd@shaw.ca](mailto:mbwd@shaw.ca)  
Phone: 250-743-9023  
Fax: 250-743-9065

### NEWSLETTER – April 2023

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#### OFFICE HOURS

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The Mill Bay Waterworks District office is open to the public Mondays, Wednesdays, and Fridays between 12:00pm and 4:00pm.

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#### MONTHLY BOARD MEETINGS

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Monthly board meetings are held at the Mill Bay Community League Hall located at 1001 Shawnigan-Mill Bay Road on the second Tuesday of every month. Meeting times have changed and will now commence at 2:30 pm. The public is always welcome.

Board Meeting Agendas and approved Board Meeting Minutes are available on our website.

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#### MBWD 2023 IRRIGATION SEASON

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Stage 1 Water Restrictions will take effect on May 1<sup>st</sup> of this year and signals the start of our annual water conservation measures. These measures will continue to ramp up throughout the summer months.

Our customers are reminded that water use restrictions take effect every summer, and with this year's irrigation season fast approaching, it is up to the user to be aware of what conservation level is in place at any given time and to adjust water use accordingly.

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#### WATER METERS

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It is the responsibility of the homeowner to ensure all water meter boxes are clear of vegetation, overburden and debris, and that meter boxes are accessible to MBWD staff at all times.

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#### Online Payments

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Some customers continue to use their roll numbers (accounts starting with 765....) when making water utility payments through their financial institution. This creates confusion for our employees who have to make the difficult decision whether to apply the payment to the utility or parcel tax account. Staff should not have to make this decision. When making a payment please ensure that parcel tax remittance is made only to the tax account (accounts starting with 765...), and utility payments are made to the respective utility account using the account number provided on the bi-monthly utility invoice.

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## **ANNUAL GENERAL MEETING**

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It's that time of year again for our AGM. This year's event will be held on the evening of April 25<sup>th</sup> in the Denis McClean Room at Kerry Park Recreation Centre located at 1035 Shawnigan Mill Bay Road. Doors will open at 6:00pm for voter registration, with the meeting starting at 6:30pm sharp. Hope to see you there.

Paul Carver  
District Manager