



*In a continuing effort to provide information to our users, here is the latest newsletter. Please let us know what we can do to improve it.*

### New Chair

We are sad to announce that Gary Orton has resigned as chair and as a trustee for the MBWD. Dan Flynn was elected as our new chair, and there will be a By-Election held on July 13, 2026, at 5 pm in the McLean Room at Kerry Park for the vacant trustee position. We have included the agenda in this mailout.

## **ADMINISTRATION**

### Parcel Tax

MBWD would like to remind our customers that their Parcel Tax payments are **due July 2, 2026**, by 4 pm. Please ensure that you are using your roll number as your identification number, and you choose MBWD as the payee, not BC Rural Property Tax or Cowichan Valley Regional District Property Tax. We have noticed an increase in payments being sent to the wrong organization. Please call our office if you require any assistance.

### Utility Billing

MBWD would like to remind our customers that if you want to access your utility bills electronically, sign up for our online portal. If you require assistance, please contact our office for help.

Please check your meter box access to ensure that MBWD employees have reasonable access. As a reminder to all customers, MBWD is responsible for District infrastructure up to and including the water meter. Customers are responsible for all water components beyond the water meter.

## **OPERATIONS**

On May 30, 2026, there was a main break on Mill Bay Road and Partridge Road. Our operators were notified and brought in crews to help locate and repair the break in the pipe.

## PROJECTS

### Residential Smart Meters

As of June 10, 2026, MBWD operations team has installed 865 smart meters. We are anticipating this project to be completed by the end of summer.

The advent of this innovative technology has proven beneficial to MBWD, our customers, and the environment as our early reporting indicates that approximately 30% of our homeowners are realizing water leaks that would have otherwise continued unknown. As of May 31, 48 small leaks are outstanding. Since September 1, 2025, there have been 220 accounts with leaks noted by the smart meter program. MBWD would like customers to note that the smart meters are more sensitive to leaks compared to the previous meters, as they go to a fourth decimal place, which can detect smaller leaks, such as a toilet or a faucet running, more accurately. The majority of leaks detected have been minor leaks.

MBWD invites customers who have had the smart meter installed to download the “Eye On Water” app. Currently, 287 customers are using the Eye on Water App. This will allow you to view your water consumption and directly receive notifications of any water leaks. If you require assistance in signing up for the app., please contact the office.

### Developments / Water Licenses

**Limona’s Lodgepole Road Development-** Construction is in the initial stage of bringing utilities to the lots.

**Limona’s Stonebridge Development- Phase 1-** Anticipated to proceed later this year or beginning of 2027.

**Mill Springs Village Development- Phase 16&17** anticipating proceeding later this year.

**Malahat Properties Ltd. Development-** In the initial stages of design. Anticipating construction beginning in 2027.

**The Purdy Group Marina Development-** Currently in the development phase.

**Ocean Terrace Development-** No activity toward water application toward MBWD.

### Back-Up Power Generator Project

We are in the final stages for the back-up power project. The Deloume location passed commissioning on June 12. The generator located at Mill Springs is waiting for a variable frequency drive (VFD) before it undergoes commissioning. Deer Park is waiting on a warranty part that needs replacing before it can be commissioned. We are anticipating this project to be completed by next month.

### Customers

If there is anything you would like to see us cover in our bi-monthly newsletters, please reach out to the office.

Dan Flynn, MBWD Board Chair